

GOVT OF RAJASTHAN

NATIONAL RURAL HEALTH MISSION

DISTT HEALTH SOCIETY BUNDI –RAJ

BID DOCUMENT

**TENDER FOR CLOSED USER GROUP (CUG)
MOBILE TELEPHONE SERVICE**

BID PRICE	:-	___100/-only___
DATE OF BID RECEIPT	:-	26-10-2009
DATE OF BID DEPOSIT	:-	10-11-2009 (12.00 Noon)
DATE OF TECHNICAL BID OPENING	:-	_____
PRE BID MEETING	:-	09-11-09

**Member Secretary,
DHS NRHM & Chief Medical & Health Officer
Bundi (Raj.)
Phone : 0747-2442895, Fax : 2442324**

GOVERNMENT OF RAJASTHAN
NATIONAL RURAL HEALTH MISSION
DISTT HEALTH SOCIETY BUNDI-RAJASTHAN

TENDER FOR PROVIDING CLOSED USER GROUP MOBILE TELEPHONE SERVICES

1. Cost of Tender : Rs 100/-(one hundred rupees only)
2. Sale Date for Tender from 26-10-09
3. Last Date of submission of Tender 10-11-09 (12.00 Noon)
4. Opening date and time of tender : 10-11-09 (2.00 PM)

1. For establishment of better communication facility with the health functionaries at basic health care level like Sub centres, Primary Health Centres, Community Health centres, Distt level and for regular supervision & monitoring of various public health activities, programmes, under NRHM, for reporting & to strengthen the management information system , the Distt. Health Society Bundi has decided in their monthly meeting under the Chairperson, & Distt Collector to set up commissioning of Closed User group (CUG) a mobile phone network among the various health staff members from established, reputed and experienced Registered Mobile Telephone services Providers under CDMA/GSM Technology.
2. Bid Documents comprising Instruction to Bidders, and Terms & Conditions can be downloaded from the website of the National Information Centre Bundi Website:- www.bundi.nic.in . A DD of Rs 100/-(Bid price) in favour of DHS,NRHM Bundi should be deposited with the technical bid if form is downloaded from website.

Sealed tenders are invited for this purpose.

- 1) All the mobile connections covered under Closed User Group (CUG) will not be charged for voice communication as well as messaging between the constituents of the CUG.
- 2) The system should also provide for automatic messaging from a computer in the control room to provide same message to be received simultaneously by the concerned mobile phones.
- 3) The service provider should mention all the features that will be provided free of charge with the connection.
- 4) The service provider will quote the best CUG call rates per call/per minute and the rental charges if any on monthly and yearly basis. The prices shall be quoted in Indian rupees only.
- 5) The service provider may also quote the call rates per call/ per minute applicable to other than the CUG viz. Mobile to mobile of another service provider or same service provider; mobile to landline of any other service provider/same service provider.

- 6) There must be ceiling of monthly bill eg. customer can not make any call after he/she has utilized the maximum bill amount but CUG services & incoming call from other services will remain unaffected .Payment beyond the bill amount shall be the responsibility of service provider & service user. Department will not interfere in such matter at any cost.
- 7) The service provider will raise a single bill for facilitating the payment along with the user charges of each mobile connection without any extra charges.
- 8) No security deposits & no advance rental will be given by the Department.
- 9) The payments will be made by the concerned block / distt officer after receiving the cheque from the decided fund on monthly basis as per the accepted rates.
- 10) Successful Service provider should assign one retail outlet or Authorised centre at distt. Level to solve day today problems.
- 11) Documents should be enclosed as per checklist. (Annexure I)

12) If service provider have any other offer or plan (Package) for services + mobile handset, they may explain it in Annexure No. IV with detail of plan.

**Member Secretary,
DHS NRHM & Chief Medical & Health Officer
Bundi (Raj.)
Phone : 0747-2442895, Fax : 2442324**

Terms and conditions of the tender

Sealed tenders are invited from established, reputed and experienced Registered Mobile Telephone services Providers under GSM/CDMA Technology

- 1 The Department reserves the right to increase or decrease the quantities.
- 2 The rates will be quoted exclusive of any taxes, if any.
- 3 The tender shall remain valid for a period of 30 days from the last date of submission of the bid.
The Department/Purchase committee reserves the right to relax any term/conditions before opening the bid with due information to the prospective bidders in larger public interest.
- 4 It will be essential for each bidder to be fully familiar with the local factors and the conditions which could have any effect on the performance of the contract.
- 5 The successful bidder ensures good signal strength/uninterrupted communication; if required service provider shall install booster/antenna or other devices at his own cost within a week after getting a complaint.
- 6 The service provider will not be permitted to alter or modify their bids once submitted.

Bid submission

The tender must be submitted in two parts.

a) Technical bid. b) Financial bid.

- 1 The two bids must be submitted in two separate sealed envelopes. Clearly marked as per Technical bid & Financial bid and must be put in the single envelop marked as “Tender for providing of closed user group mobile telephone services”.
- 2 Earnest Money Deposit equivalent to 2% of estimated value (monthly rental offered for 300 connections) in the form of Fixed deposit receipt valid for 12 months in the name of DHS NRHM, BUNDI should be submitted with technical bid.
- 3 Successful bidder will be required to submit a performance guarantee equivalent to 5% of ordered value Of in the form of Fixed deposit receipt valid for 12 months in the name of DHS NRHM, BUNDI
- 4 The Technical bid will be opened 10-11-09 at 2.00 PM in the office of CM&HO Bundi in front of members of purchase committee constituted for this purpose in the presence of tenderers or their authorized representatives who are present.
- 5 Tender not conforming to the essential requirements, as per checklist will be rejected and no correspondence thereof shall be entertained whatsoever.
- 6 Price bid of only those tenderers shall be opened who are found qualified at the technical stage. Time and Date for opening of price bid shall be fixed and intimated to the qualified tenderers in technical bid.
- 7 *Period of contract shall be 12 months from the date of award of the rate contract which is extendable for another one year on mutual consent subject to satisfactory performance.*
Bids submitted must be unconditional and no communication verbal, telephonic, or written will be made till the finalization. There shall be no post – tender negotiation except in case of negotiation with the lowest tenderer.
- 8 Distt Collector cum Chairperson, Member Sec. & purchase committee reserves all rights to reject any /all bids received or /and accept any bid or part of bid without assigning any reason .

CHECK LIST

DOCUMENTS TO BE ATTACHED WITH PREQUALIFICATION BID:

- (a) E.M.D. of Rs _____/(Rupees _____) in the form of Fixed deposit OR Bank Gurantee OR DD valid for 6 months in the name DHS,NRHM,Bundi-Raj.
- (b) Certified copy of PAN NO.
- (c) Certified copy of SALES TAX /VAT registration number
- (d) Service tax number
- (e) Performance certificate/Experience certificate of similar contracts of at least one CUG group of at least 100 connections for minimum one year either from private or public sector. If available
- f) Undertaking as per Annexure II.

UNDERTAKING

To

**Member Secretary,
DHS, NRHM & Chief Medical & Health Officer]
Bundi (Raj.)**

1. I Prop/Partner/Director/Authorized Signatory of M/s_____certify that I have gone through the terms and conditions mentioned and undertake to comply with them. The rates quoted by me are valid and binding on me if accepted for the duration of contract period.
2. I, the undersigned hereby bind myself to Distt. Health Society Bundi for fulfilling the contract to DHS,NRHM., during the contract period commencing from the date of award of rate contract and valid for one year.
3. The decision of the Collector cum Chairperson DHS NRHM,& Member Secretary, DHS,NRHM in regards to the quality of services shall be final and binding to me .
4. Earnest Money deposited be me . _____ (Rs. _____) in the form of FDR/Bank Gurantee /DD in the Name of “DHS, NRHM, Bundi-Raj.” is attached herewith and shall remain in the custody of Member Secretary ,CMHO, Bundi (Acct. Division) till the expiry of the tender or its rejection and I will not ask for refund of EMD during the validity of tender. I undertake to submit a performance guarantee for_____ months if my bid is successful.
5. If there is any delay occur on my part, I or my agent fails to supply the services at the appointed place and within the time, the CMHO Bundi may secure services from any other sources and I shall forfeit my performance/ earnest money deposited by me.
6. The Distt. Health Society shall not be bound to take all or any of the article explained in the appendix in full / or even in part of the estimated quantity.
7. The conditions herein contained shall form part or and shall be taken as included in the agreement to be entered into or treated as agreement itself of the discretion of CMHO CUM Member Secretary of DHS,NRHM
8. I/We declare that my/our firm has not been blacklisted /debarred by any of the Govt. sector/Private sector and there is no police case or court case pending against the firm / supplier.
9. I agree to accept the amount of the bill to be paid by the buyer after completion of all formalities and if any amount of the bill found overpaid, by the audit office of govt deptt. the amount so found shall be refunded be me/us.
10. Certified that I/We have paid the Income Tax as assessed for the period ending.....
11. Certified that I/We have paid the Sales Tax as assessed for the period ending on.....and proof there of is enclosed.

Signature, Seal, Address & Contact No. of tenderer firm

NOTE:

1. Undertaking as per above must be submitted only on non judicial stamp papers of Rs.100/ (Rs. One Hundred) along with the tender).

Financial Bid
Annexure III

PROFORMA FOR SUBMISSION OF PRICE BIDS

* Price quoted should be for GSM/CDMA(Mention, Tick Mark) mobile services.

Sl. No	Service	Amount in Rupees
1.	Monthly service/rental charges	
2	Activation charges (upfront)	
3	Enrolment charges	
4	CLIP charges	
5	National roaming charges	
6	Free call allowance (in CUG)	
7	Mobile to mobile local call charges outside CUG (same service provider)	
8	Mobile to mobile local call charges outside CUG (other service provider)	
9	Mobile to landline local call charges (same service provider)	
10	Mobile to landline local call charges (other service provider)	
11	Mobile to mobile STD charges: same service provider (per pulse of 60 seconds)	
12	Mobile to mobile STD charges: other service provider (per pulse of 60 seconds)	
13	Mobile to landline STD charges (per pulse of 60 seconds)	
14	SMS charges outside CUG; Local (mobile to mobile of other service provider)	
15	SMS Charges National	
16	SMS charges International	

Date, Signatures of the Authorized signatory with seal , Address & Contact No.

Package Proposal for Service + Mobile Set

Annexure IV

1- Monthly Rental Cost..... Rs.

Detail of Plan As per page No.

.....
.....
.....
.....
.....

2- Detail of Mobile Hand Set : Cost & Tech. Specification :

Make

Technical Specification in detail

(Enclose Brochure)

3- Bidder firm in bound to follow all the terms & conditions given in main bid document .

Cost

Date :

Place :

**Signature of Bidder
With Address**

Bill of Quantity of mobile connections & mobile handset +Approximate Value

	S.No.	Name of Place	Name of Post	Qty.
Non GPRS	1	Sub-Center	ANM	177
	2	CHC (7)	MOlc	7
			LHV	7
	3	PHC (26)	MOlc	26
			LHV	26
	4	Block (4)	BCMO	4
			BPM	4
			BAM	4
			DEO	4
	5	CHC/PHC	Accountant	9
			Total	268

Ist Phase :-

GPRS	1	CM&HO, Bundi	CM&HO	1
	2	CM&HO, Bundi	DPM	1
	3	CM&HO, Bundi	DPC	1
	4	CM&HO, Bundi	DAM	1
			Total	4

IInd Phase :-

GPRS	1	CM&HO, Bundi	Add. CM&HO	1
	2	CM&HO, Bundi	RCH	1
	3	CM&HO, Bundi	DACo-ordinator	1
	4	CM&HO, Bundi	DACo-ordinator	1
	5	CM&HO, Bundi	Ayush Co-ordinator	1
	6	CM&HO, Bundi	PCPNDT Co-ordinator	1
	7	CM&HO, Bundi	Cashier (DHS)	1
	8	CM&HO, Bundi	DTO	1
		Total	8	

Total Hand Set - 280